

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

DEW

Applicant: Michael Chack

Title: METHOD OF QUEUING REQUESTS TO ACCESS A COMMUNICATIONS NETWORK

Docket No.: 2046.071US2

Serial No.: 10/660,881

Filed: September 11, 2003

Due Date: N/A

Examiner: Unknown

Group Art Unit: 2143

MS Amendment

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

We are transmitting herewith the following attached items (as indicated with an "X"):

- ☒ Return postcard.
- ☒ Communication Concerning Related Applications (2 pgs.).
- ☒ Supplemental Information Disclosure Statement (2 pgs.), Form 1449 (1 pg.).

If not provided for in a separate paper filed herewith, Please consider this a PETITION FOR EXTENSION OF TIME for sufficient number of months to enter these papers and please charge any additional fees or credit overpayment to Deposit Account No. 19-0743.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

Customer Number 21186

By: 

Atty: Andre L. Marais

Reg. No. 48,095

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 6 day of October, 2005.

Judy Dent

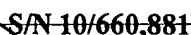
Name


Signature

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

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~~PATENT~~

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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COMMUNICATION CONCERNING RELATED APPLICATION(S)

Applicant would like to bring to the Examiner's attention the following related application(s) above-identified patent application:

<u>Serial/Patent No.</u>	<u>Filing Date/Issue Date</u>	<u>Attorney Docket</u>	<u>Title</u>
10/188432	July 3, 2002	2046.039US2	METHOD AND APPARATUS TO QUEUE A PLURALITY OF TRANSACTION MESSAGES
09/752896 6,889,222	December 26, 2000	2046.049US1	METHOD AND AN APPARATUS FOR PROVIDING PERSONALIZED SERVICE
09/172182 6,449,646	October 13, 1998	2046.039US1	METHOD AND APPARATUS FOR ALLOCATING MIXED TRANSACTION TYPE MESSAGES TO RESOURCES VIA AN INTEGRATED QUEUING MECHANISM
09/325508	June 3, 1999	2046.071US1	METHOD OF QUEUING REQUESTS TO ACCESS A COMMUNICATIONS NETWORK
11/051213	February 3, 2005	2046.049US2	METHOD AND SYSTEM FOR PROVIDING PERSONALIZED SERVICE OVER DIFFERENT CONTACT CHANNELS

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Continuations and divisionals may be later filed on the cases listed above, or cited to the Examiner in any previous Communication Concerning Related Applications. Applicants request that the Examiner review all continuations and divisionals of the above-listed or previously-cited patent applications before allowing the claims of the present patent application.

Respectfully submitted,

PRABHURAM MOHAN ET AL.

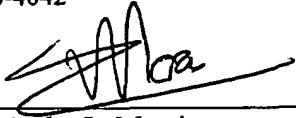
By Applicants' Representatives,

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.

P.O. Box 2938

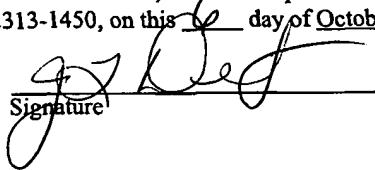
Minneapolis, MN 55402

408-278-4042

Date 10/06/05 By 
Andre L. Marais
Reg. No. 48,095

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Judy Dent
Name


Signature

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S/N 10/660,881

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Michael Chack
Serial No.: 10/660,881
Filed: September 11, 2003
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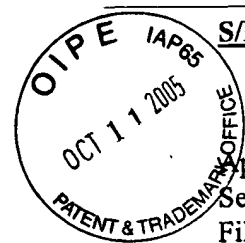
INFORMATION DISCLOSURE STATEMENT

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In compliance with the duty imposed by 37 C.F.R. § 1.56, and in accordance with 37 C.F.R. §§ 1.97 *et. seq.*, the enclosed materials are brought to the attention of the Examiner for consideration in connection with the above-identified patent application. Applicant respectfully requests that this Information Disclosure Statement be entered and the documents listed on the attached Form 1449 be considered by the Examiner and made of record. Pursuant to the provisions of MPEP 609, Applicant requests that a copy of the 1449 form, initialed as being considered by the Examiner, be returned to the Applicant with the next official communication.

Pursuant to 37 C.F.R. §1.97(b), it is believed that no fee or statement is required with the Information Disclosure Statement. However, if an Office Action on the merits has been mailed, the Commissioner is hereby authorized to charge the required fees to Deposit Account No. 19-0743 in order to have this Information Disclosure Statement considered.

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INFORMATION DISCLOSURE STATEMENT

Serial No :10/660,881

Filing Date: September 11, 2003

Title: METHOD OF QUEUING REQUESTS TO ACCESS A COMMUNICATIONS NETWORK

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Pursuant to 37 C.F.R. 1.98(a)(2), Applicant believes that copies of cited U.S. Patents and Published Applications are no longer required to be provided to the Office. Notification of this change was provided in the United States Patent and Trademark Office OG Notices dated October 12, 2004. Thus, Applicant has not included copies of any US Patents or Published Applications cited with this submission. Should the Office require copies to be provided, Applicant respectfully requests that notice of such requirement be directed to Applicant's below-signed representative. Applicant acknowledges the requirement to submit copies of foreign patent documents and non-patent literature in accordance with 37 C.F.R. 1.98(a)(2).

The Examiner is invited to contact the Applicant's Representative at the below-listed telephone number if there are any questions regarding this communication.


Respectfully submitted,

MICHAEL CHACK

By his Representatives,

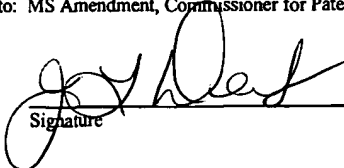
SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
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Date 10/06/05

By 
Andre L. Marais
Reg. No. 48,095

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Judy Dent
Name _____

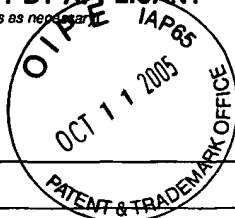

Signature

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Substitute for form 1449A/PTO

**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

(Use as many sheets as needed.)



Complete if Known

Application Number 10/660,881

Filing Date September 11, 2003

First Named Inventor Chack, Michael

Group Art Unit 2143

Examiner Name Unknown

Sheet 1 of 1

Attorney Docket No: 2046.071US2

US PATENT DOCUMENTS

Examiner Initial *	USP Document Number	Publication Date	Name of Patentee or Applicant of cited Document	Filing Date if Appropriate
	US-2002/0035568A1	03/21/2002	Benthin, M. L., et al.	12/22/2000
	US-2003/0018677	01/23/2003	Mathur, A, et al.	03/06/2002
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	US-6,694,482	02/17/2004	Arellano, J. B., et al.	09/10/1999
	US-6,889,222	05/03/2005	Zhao, Y.	12/26/2000

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Foreign Document No	Publication Date	Name of Patentee or Applicant of cited Document	T ²
OTHER DOCUMENTS -- NON PATENT LITERATURE DOCUMENTS				
Examiner Initials*	Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.		T ²

EXAMINER

DATE CONSIDERED

Substitute Disclosure Statement Form (PTO-1448)
* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 809. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.¹ Applicant's unique citation designation number (optional).² Applicant is to place a check mark here if English language translation is attached

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